

Home and community visits during COVID-19: What to expect

BEFORE YOUR VISIT



The SickKids CCMH staff member will:

- Conduct a self-assessment every day prior to any home or community visits to ensure they are feeling well and have no cough, fever or symptoms of respiratory illness

- Contact you to cancel any home or community visits if they are not well

- Conduct a telephone screening prior to booking your visit to ensure you and anyone else present during the visit are feeling well
- Conduct a telephone or in-person screening prior to your visit to ensure you and anyone else present during the visit are feeling well
- You can also do your own self-assessments; see the [Ontario COVID-19 Self-Assessment](#) questionnaire on the Ministry of Health website

DURING THE VISIT



Masks

- SickKids CCMH staff will wear a face mask at all times during the home visit
- You and anyone present at the home visit will be required to wear a face mask at all times during the home visit – if you do not have a mask, SickKids CCMH staff will provide you with one

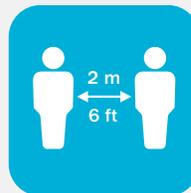
- For outdoor community visits, masks will be worn by staff any time physical distancing of 2 metres (6 feet) cannot be maintained
- We recommend that you and anyone present during the community visit wear a face mask whenever physical distancing cannot be maintained
- If you are unable to wear a mask, please communicate that to SickKids CCMH staff
- Children under the age of 2 do not require a mask



Hand hygiene

- To prevent infections, it is important for everyone to maintain proper hand hygiene
- Wash your hands frequently with soap and water and if unable to wash your hands, use a minimum 70% alcohol-based hand sanitizer

- When to clean your hands:
 - Before and after the visit
 - Before and after adjusting your mask
 - After blowing your nose, coughing or sneezing



Physical distancing

- Physical distancing means limiting close contact with others
- SickKids CCMH staff, you, and anyone else present during the visit, should keep a distance of 2 meters (6 feet) from each other during the visit

- You can help with physical distancing by:
 - Making sure any other people in the household who will not be participating in the home visit are in another room
 - Choosing an area in the community with a lot of space for distancing
 - Helping to ensure that only one service provider is present during the home visit – avoid booking appointments with other service providers at the same time



Cleaning and disinfecting toys and other items

- For activities that require using toys or other items, SickKids CCMH staff encourages you to use your own items while at home or in the community as much as possible

- If SickKids CCMH staff bring items into your home or to use in the community, it will be properly disinfected prior to the visit and after the visit
- Any items that are disposable will be used only once and discarded